

FAQs S+SNZ Resilience Document 210428

Will I get paid?

NO. This is volunteer work. You are unlikely to receive any compensation for travel either. Please note that in a National Emergency that triggers a call out S+SNZ will be looking for local volunteers first and then radiating out from area of the emergency.

What are the different tiers and their commitments?

On Call Volunteer – Will receive the first call up and need to prepare to assist with little notice – will be working on site of emergency

Reservist Volunteer – May be called upon to help rotate out first call ups (Volunteer), Reserves will be contacted if there is a possible requirement for a call up, would receive several days' notice – possibly working on site of emergency

Office & logistic support – May be required to help process and manipulate data – Pls note that this work need to be seen as a PRIORITY over any other work – likely to be remote from site of emergency if at all possible (possible to do this in conjunction with current working situation – if employer agrees)

What happens if my circumstances change?

If any circumstances change, please let S+SNZ national office know via the email address response@surveyspatial.org . Records will then be updated.

What constitutes a national state of emergency?

The call for volunteers can only take place if:

1. There is an official declaration of a state of emergency, and
2. The event is both of an emergency nature and of national significance as defined by The Civil Defence Emergency Management Act 2002.

'Emergency' means a situation that—

(a) is the result of any happening, whether natural or otherwise, including, without limitation, any explosion, earthquake, eruption, tsunami, land movement, flood, storm, tornado, cyclone, serious fire, leakage or spillage of any dangerous gas or substance, technological failure, infestation, plague, epidemic, failure of or disruption to an emergency service or a lifeline utility, or actual or imminent attack or warlike act; and

(b) causes or may cause loss of life or injury or illness or distress or in any way endangers the safety of the public or property in New Zealand or any part of New Zealand; and

(c) cannot be dealt with by emergency services, or otherwise requires a significant and co-ordinated response under this Act.

'National significance' includes, without limitation, any case where the Minister or the Director considers that—

(a) there is widespread public concern or interest; or

(b) there is likely to be significant use of resources; or

(c) it is likely that the area of more than 1 Civil Defence Emergency Management Group will be affected: or

(d) it affects or is likely to affect or is relevant to New Zealand's international obligations; or

(e) it involves or is likely to involve technology, processes, or methods that are new to New Zealand; or

(f) it results or is likely to result in or contribute to significant or irreversible changes to the environment (including the global environment)

Please note National Significance may mean offshore work as under section (d) above.

What do I do if am a Volunteer and a national state of emergency is declared?

1. If you are in the region of the disaster the number 1 priority is no make sure, that you, your family, and your property are safe and secure. This is above ALL else.
2. If you are required a call will come out from a regional coordinator (or national office) requesting your assistance. You do NOT have to assist.
3. If you receive the call to assist – you need to discuss with family and employer your availability before committing.
4. If no call is made to you, you can assume you are not required. However, you should prepare to assist – this means that you have discussions with family and your employer and make sure you can move out at short notice.

What if I am caught up in the national state of emergency?

1. If you live locally to the disaster and are affected the number 1 priority is no make sure, that you, your family, and your property are safe and secure. This is above ALL else. Wait for the call for assistance.
2. If you happen to be visiting the region the number 1 priority is no make sure, that you, your family, and your property are safe and secure. This is above ALL else. Please try and contact

National Office and let them know of your availability to help if you can assist. (This may mean communication back via colleagues or other)

What happens if there is no communication available due the emergency?

This is a likely scenario in the disaster area, in the short term. National office Resilience team will appoint/notify a neighbouring area with communication and there regional coordinator will take charge. Volunteers from the neighbouring area will be called upon. Once the effected regional has comms there will a hand over of responsibility if applicable.

How long will I be involved in the national state of emergency?

This does of course depend on the nature of the emergency. Working in such an event will be stressful and taxing, it is therefore important that Volunteers are rotated in and out, for approx. 10day shifts. However this time will depend on the event, if Volunteers feel unsafe, uncomfortable or are not coping there can ask to be rotated out. Expect 10day shift.

What are my responsibilities if called up?

See the Volunteer Charter document

Who is my regional coordinator?

The regional coordinator will most likely be the S+SNZ branch chair or secretary, unless the branch has created a specific role.

Two members of council will be the National Office resilience team and will help communicate and coordinate response.

Who is responsible for equipment Insurance?

Every insurance policy is likely to be different and there will likely be wording about reasonable care inside the policy – it is important to discuss the equipment policy with the underwriter prior to committing equipment to a Natural disaster, our recommendation would be to have that discussion NOW – prior to a Natural disaster. S+SNZ will not be held liable for any equipment or personal loss for volunteers.