

Stakeholder Workshop 2018 – Evaluation

What was good about the workshop?

- Best form of communication, better than using e-mail or technology.
- Hear other experiences from streams, boards and branches.
- Networking.
- Meeting others – networking.
- Great opportunity to share ideas.
- Good engagement.
- Emphasis on dialogue/discussion.
- Cross section of attendees.
- Important to get a good section of members leading into the AGM.
- Good number of people/representation of streams and branches.
- Good diversity.
- Diversity of opinions.
- Representation (diversity of age, experience etc.)
- Good format.
- Relevant updates.
- RPSurv high level questions.
- CPD points.
- Letting people decide where to sit.
- Morning tea.

What was missed?

- Not referring to S+SNZ strategy.
- Topics beyond cadastral.
- Data standards (as-builts).
- Management of RPSurv?
- Spatial topics
- National Office/ branch support?
- What branches/streams or other groups are doing – key projects worth sharing and others learning from?
- Streams, branches, divisions need to cough up topics.
- Renumeration of volunteers – examination panel.
- Awards - more discussion next year.

How could the workshop be improved?

- Align discussion and content with the goals of S+SNZ.
- Agenda
- Have an agenda on each table.
- Better agenda please on what we are to talk about.
- Poor communication - late notice of topics.
- Documentation supplied beforehand, standard of document.
- Early indication of workshop structure, questions and documents to read.
- Everything on one webpage.
- Introduce attendees at the beginning of the workshop.

- List of attendees, introductions.
- Lack of time to talk to branch members.
- Too much one-way talking.
- Have more time for workshop, less information. (Keep LINZ etc but allow more time for discussion.)
- Opportunity to raise issues.
- Put speakers' names on screen.
- Put questions on screen.
- Need more drama and engagement.
- Need more success stories.
- LINZ update in communications forum not in workshop time.
- Feedback provided to members.
- A roving microphone.
- Circulate summary document from workshop discussion.
- Butter with muffins for morning tea.

Commentary/Interpretation

What was good?

Face-to-face time, networking, catching up and sharing news with the wide diversity of members present were highly valued activities associated with the workshop. High-level questions on RPSurv and updates and were specifically noted "content" items.

What was missed?

No discussion of strategy and a restricted range of topics (little outside of cadastral) featured on the downside. Omission of a number of topics was raised, including: data standards (as-builts), spatial topics, management of RPSurv, awards, remuneration of Examination Panel, and what branches and streams were doing.

How could the workshop be improved?

This can be summarised by "considerably better planning" and the need for "strategically driven content" which should limit complaints about non-inclusion of relatively small single-issue items that are not aligned with strategic direction

The Stakeholder Workshop is Council/member driven and an opportunity to obtain feedback, gain the pulse of the membership, and provide a forum for engagement of strategic issues for the organisation. This requires a close collaboration between Council (responsible for content) and National Office (responsible for support) to produce a targeted seamless event. This did not happen in 2018 – materials for consultation were delivered to members with insufficient time for consideration, content organisation was ad hoc, materials were being prepared and changed at the very last moment and there was no agenda circulated to members. This will be an important workshop to inform the annual priorities and strategic direction laid out in Council's Letter of Expectations. We need to do better in 2019 with a suggested timetable (depending on confirmed business planning process) as follows:

- December 2018 – circulation of summary of discussion of 2018 Stakeholder workshop, presentations and evaluation (to respond to suggestion at 2018 Stakeholder Workshop).

- No later than mid-August 2019 – Council (teleconference agenda item) to determine theme of 2019 Stakeholder Workshop and establish small working group to assist President.
- Early September 2019 – draft agenda developed by Council with National Office providing support as required. Tasks assigned for content development of items and materials (papers) identified that will need to be circulated at least three weeks prior to AGM.
- October – agenda and papers for 2019 Stakeholder Workshop available on website at least three weeks prior to the AGM and members advised by email with hyperlink (taking on board the suggestion made at the 2018 Stakeholder Workshop).
- 7 November - 2019 Stakeholder Workshop - name tags, table copies of agenda, roving microphone available. Meeting to begin with introductions. PowerPoint presentations to identify speakers (which should also be on the agenda). Evaluation to be completed at end of Stakeholder Workshop. Butter to be provided with scones for morning tea!

Prepared by S+SNZ National Office

December 2018