



On behalf of the Management Committee, it is my pleasure to report the activities of CSNZ for the year ending 30 June 2020.

Before reporting on the activities of the Division I believe it is only reasonable to reflect on the most atypical of years.

The first three quarters of the year was to an extent business as usual, but the last quarter was anything BUT, as we grappled with the global COVID-19 pandemic but also in some regions an adjustment of work levels.

It was gratifying to see the Management Committee pull together as a tight knit unit and with several CSNZ Members volunteering their time to support their fellow CSNZ colleagues by providing guidance and material to help them through the COVID crisis. In particular I would like to acknowledge the efforts of Daniel Fraser (BECA) and Stefan Kiss (Taylor Patrick) for their efforts in preparing standards and protocol documentation for dealing with COVID-19.

I would also like to thank those CSNZ Members who have volunteered to act as a 'Buddy' should a CSNZ Member need an ear or opinion about an issue or idea.

This is part of the magic of CSNZ – the willingness to share ideas and help the profession grow rather than infighting and dilution of our impact in the New Zealand economy.

Meetings

The Management Committee held four Committee meetings, three in person and one teleconference due to the COVID-19 pandemic lockdown. Meetings were held on 14 August 2019 in Auckland, 1 November 2019 and 5 March 2020 in Tauranga and the 5 June 2020 meeting held on the Zoom platform.

The AGM was held on 31 October 2019 in Matamata.

Carl Fox is also a S+SNZ Councilor being the CSNZ representative. S+SNZ Council meetings were held on 6 November 2019 in Wellington, 12 February 2020, and 27 May 2020 both teleconference meetings held on Zoom.

Wendy Sheedy prepares reports and agendas, attends Management Committee meetings to record minutes and provides an independent view on various issues.

The initiative to develop more open communication between S+SNZ Council, Board, National Office and CSNZ continues strengthen. This was helped with the transition to the interim S+SNZ CEO (Mark Dyer) and the new appointment of the permanent CEO Ashley Church.

A presence on the S+SNZ Council and periodic attendance at Board meetings, is leading to opportunities to share resources and knowledge with the National Office when possible for the benefit of CSNZ Members but also S+SNZ Members.

Annual General Meeting

The AGM was hosted in the Waikato / Bay of Plenty Region in Matamata on Thursday 31st October 2019.

For a full recourse of the AGM the minutes are available on the S+SNZ/CSNZ website.

Points of note include continued discussion about the perceived conflict between S+SNZ Branch Meetings and CSNZ Meetings/Activities. A show of hands indicated that approximately 80% of members attend both meetings and this is consistent with other informal polls. Members are conscious of encouraging staff members to be involved with the Institute as it is the lifeblood of our profession and therefore, we are comfortable that we are not undermining our parent body's activities rather providing a useful contribution to the profession.

Over the years there have been numerous discussions around when and where to hold the AGM meetings. As it appears to be impractical to hold AGM meetings in conjunction with the S+SNZ AGM, and it is too early/late to hold it in conjunction with the CSNZ Workshop which is held in March each year.

While we were able to achieve a quorum, it is my firm belief that we will need to move forward with a combination of a physical and digital meeting to enable more members to attend from their current location. With our recent COVID-19 lockdown experience there is probably no better time to experiment with attendance options and look for ways to better engage with the membership by increasing representation at AGM meetings.

The executive members elected at the Annual General Meeting on 31st October 2019 in Matamata were as follows:

Management Committee

Chairman	Carl Fox of Christchurch
Vice Chairman/Southern Rep	Neale Faulkner of Auckland
Northern Representative	Mike Stott of Tauranga
Central Representative	Paul Turner of Wellington
Southern Representative	Lynda Watson of Hokitika
Immediate Past Chairman	Paul Newton of Nelson
Secretary	Wendy Sheedy
Auditor	Moore Stephens

Area Representatives

Northland	Denis Thomson
Auckland	Geoff Webster
Waikato/Bay of Plenty	Ciaran Murphy
Gisborne	Kevin Taylor
Hawke's Bay	Greg McFlynn
Taranaki	Geoff Bland
Manawatu/Wanganui	Kevin Judd
Wellington	Paul Turner
Nelson/Marlborough	Terry McGrail
Canterbury	Peter McAuley
South Canterbury	Andrew Rabbidge
Otago Central	Matt Suddaby
Otago Coastal	Geoff Bates
Southland	Don Moir
Westland	Chris Coll

Membership

Membership at 30 June 2020 stood at 305 members, represented by 157 member firms. The pleasing trend to see is the continued growth of individual member numbers and participation in activities/events.

A core function of CSNZ is to provide members with support to achieve business excellence and long-term sustainability.

The excellent work undertaken during the COVID crisis is an example of how CSNZ is able to support its members.

The S+SNZ Focus and Priorities framework given to all the Divisions and Streams is beneficial as it does exactly what its title says by focusing on important activities and then ensuring they are prioritized for delivery/action. This is outline further below.

Secretarial

Our Secretary, Wendy Sheedy, a qualified accountant continues to help run CSNZ in a very efficient and thorough manner. Wendy provides immense support to the Chair and Management Committee and without that CSNZ would struggle to function and provide the level of service the members enjoy.

Wendy looks after the membership, financial aspects, and general day to day of the running of CSNZ and is the point of contact for many member enquiries. On behalf of the Management Committee, I would like to thank Wendy for the great work she does for CSNZ.

Workshop

The CSNZ annual Workshop was held in Tauranga and the theme was “TRUST”.

It ran from Thursday 5 March to Saturday 7 March 2020. It was very well attended and received great feedback.

Michael Stott was the convener and was assisted by Peter Crane to help lead the local organizing team. Fiona MacKenzie and Erena Patterson as always were once again instrumental in ensuring that the workshop was a smoothly run event and that the content was relevant and extremely good value.

There was also time set aside in the program for a discussion of topics that were of current concern to members and as always there was plenty of time between sessions and during the social events to talk with likeminded business owners and gain valuable support from our peers.

Liz Blake continues to run and present the Annual Practice Survey providing some great commentary and insights for business owners to consider.

The next Workshop will be held in Martinborough, March 2021. The theme and venue is still to be advised by the organizing group but I have no doubts there will be no shortage of war stories or lessons learned to be shared with the attendees.

Awards and Scholarships

The CSNZ Professional Practice prize (currently \$500) was established in 1998. It is awarded annually to the student who attains the highest standard of achievement in the SURV 450 Professional Practice paper. This year the prize went to Kara Jurgens.

The 2019 CSNZ Scholarship for the National Diploma in Surveying was awarded to Logan Dickie. The purpose of the award is to encourage completion of the qualification during the period of study.

The CSNZ Management Committee is aware of, and would like to acknowledge/celebrate the following Members and/or Member Firms achievements in receiving awards or recognition throughout the year:

Davis Ogilvie Ltd – South Canterbury Business Champion Award 2019

Fox and Associates Ltd – NZSEA Technical Excellence Award 2019

Craig McInnes of Fox and Associates Ltd – Canterbury Peg Award 2019 for contribution to the Canterbury Survey Community

Lysaght Consultants – Humankind Employee Experience Awards 2019.

Cuttriss Consultants – Professional Services Category at the Wellington Regional Business Award then carrying on to also win the Supreme Award.

Cheal – Excellence in the Service Sector at the Rotorua Business Excellence Award

ASaTS Cadastral Survey Working Group

Guy Panckhurst continues to represent CSNZ on the ASaTS Cadastral Survey Working Group.

Nick Stilwell continues to be employed by S+SNZ to represent the views of all surveyors and Georgina Beattie as the LINZ appointed 'Survey Product Owner'.

The government has approved the rebuilding of Landonline in four tranches over 5 years.

The two main concerns are the possibility of third-party software being needed by Survey firms and the technology to replace CSDs should they be discontinued.

- The most recent work has been on:
 - Breaking e-survey and e-dealing down into pieces that can provide value to users
 - Estimating the development effort to build each piece
 - Identifying dependencies
 - Identifying what analysis/research is required before build can begin

- In the next few months work will focus on:
 - Ramping up – more developers will start joining the team to begin the rebuild of e-dealing and e-survey
 - Continue analysis/research into complex issues
 - E-dealing service design work will get underway
 - E-survey focus will firm up in the next 12 months

CSNZ Strategy / Focus and Priorities

CSNZ's vision/purpose 'To Support our members achieve business excellence' remains unchanged.

However recently the Management Committee completed a strategic review using the S+SNZ Focus and Priorities template. The results of this will be feed into the strategic plan for the next 12 months' actions and uploaded to the website.

The current strategic plan can be found on the CSNZ members area https://www.surveyspatialnz.org/about/consulting_surveyors_of_nz (then click on members area, then governance, then strategy).

The focus and priorities for the 2020/2021 year are as follows

1. Facilitate the development of Cadastral Survey QA Template in conjunction with S+SNZ Cadastral Stream, ICS and LINZ
2. Resilience/Disaster Recovery Working Group – providing assistance with reviews and resources as relevant to CSNZ Members

3. Collate and disseminate the Tertiary Training Options Summary to CSNZ Members
4. Develop induction process for CSNZ Committee Members then new CSNZ Members
5. Continue to develop the Buddy System for CSNZ Members.

Website

With recent improvements in the back end of the S+SNZ website, the CSNZ Management Committee has decided to pursue the option of upgrading the CSNZ area using new templates, pages, and web tools. It was concluded the CSNZ website area is primarily an internal facing website and a tool for our members to access information. The hope is this will be the most integrated option with the least friction and expense for our CSNZ Members to use.

Area Representatives

The Management Committee is supported by 15 Area Representatives across the country, and the Committee appreciates their contributions to the running of the Division.

Survey Monkey surveys were continued for the Area Activity Reports which helps to get more representation and therefore better information. The intention is to allow for more detailed and fine-grained reporting to assist members with their strategic decision making and assessment of their local markets and/or national trends.

The Management Committee have discussed the idea to bring the Area Representatives together on a semi-regular basis using the Zoom platform to help share ideas and encourage more activity at a branch level.

Finally, I would like to thank the members of the Management Committee who diligently volunteer considerable time out of their working days, during the evening and over weekends throughout the year to represent member's interests and manage the affairs of the Division.

Carl Fox
CSNZ Chair.